

I received a collect call carried my MCI- The instruction received were : Press 1 to accept the call - Press 2 to refuse the call. I pressed 2 as instructed but the call rather than terminate, was connected. I think MCI is gauging the consumers, because they know very well that their system is not working properly or is set up to connect the call regardless of the option selected. This type of situation has happened before and I have filed another complaint like this maybe two years ago. Obviously MCI has no intention to fix this flaw in their system, because two years later they are still charging unwillingly customers like me. I would hope that the FCC thinks this is a serious offense on the part of MCI to launch an investigation into MCI's practice.

Thank you